

CLEANING AND CARE

MineralStone[®]

THIS COMPOSITE MATERIAL CONTAINS NATURAL MINERAL FILLERS AND REINFORCED RESINS.

THE 10MM THICK COMPLEX STRUCTURE OF THE MINERALSTONE™, WITH THE USE OF GELCOATS, FORMS A MATERIAL WHICH IS HIGHLY SUITABLE FOR THE MANUFACTURE OF SANITARYWARE PRODUCTS.

REFERENCE : AS1 & AS2

DAILY CARE

- CLEAN THE SURFACE WITH A DAMP NON-ABRASIVE CLOTH OR SPONGE.
- REMOVE LIGHT DIRT WITH CONVENTIONAL LIQUID DETERGENTS OR CLAY CREAM (100% NATURAL).
- AFTER CLEANING, RINSE THE SURFACE THOROUGHLY WITH CLEAN WATER.

LIMESTONE DEPOSITS CAN EASILY BE REMOVED WITH WHITE VINEGAR OR SPECIAL ANTI-LIME PRODUCTS. TO REMOVE GREASE, USE ALKALINE CLEANERS, LIKE A CLASSIC DISHWASHING PRODUCT.

IN CASE OF MORE PRONOUNCED FOULING, USE LIQUID AMMONIA OR CONVENTIONAL DISHWARE. HOWEVER, DO NOT KEEP THESE PRODUCTS TOO LONG IN CONTACT WITH THE SURFACE TO BE CLEANED.

TO REMOVE SURFACE SCRATCHES :

- ON A GLOSSY SURFACE : USE A CAR POLISH WITH A SOFT CLOTH,
- ON A MAT SURFACE : USE AN ABRASIVE SPONGE (SCOTCHBRIGHT TYPE) WITH AN ABRASIVE CLEANER.

RESTRICTIONS

THE USE OF ABRASIVE AND AGGRESSIVE PRODUCTS SHOULD BE AVOIDED (SCOURING POWDERS, BRUSHES, ABRASIVE SPONGES, ETC.).

DO NOT PLACE LIT CIGARETTES, DO NOT CUT ON THE SURFACE. DO NOT USE METAL SCRAPER.

FIELDS OF APPLICATION OF THE WARRANTY

OUR SANITARY PRODUCTS ARE GUARANTEED 5 YEARS UNDER THE FOLLOWING CONDITIONS DEFINED:

- INSTALLATION BY PROFESSIONALS, ACCORDING TO THE RULES OF THE ART, STANDARDS AND DTU
- INTENDED USE OF THEIR DESTINATIONS AND THEIR USE
- REGULAR MAINTENANCE BY THE USER ACCORDING TO THE MAINTENANCE INSTRUCTIONS

EXCLUSION OF WARRANTY

- NORMAL WEAR OR DETERIORATION BY FOREIGN BODIES CARRIED BY WATER
- FREEZING AND RESULTING DAMAGE
- ACCIDENTAL SHOCK THROUGH NEGLIGENCE OR INTENTIONAL
- USE OF CORROSIVE OR ABRASIVE PRODUCTS FOR CLEANING
- POOR INSTALLATION

MANAGEMENT OF THE WARRANTY

NO RETURN OF GOODS (BATH, BASIN, BASIN, RECEIVER) CAN BE MADE WITHOUT THE PRIOR AGREEMENT OF THG. SHIPMENTS MUST BE MADE BY THE SHIPPER PREPAID AND ADDRESSED TO THE AFTER-SALES SERVICE OF THG. THE PRODUCTS MUST BE PACKED IN SUCH A WAY THAT THEY DO NOT CAUSE ANY DAMAGE OR DAMAGE. UPON RECEIPT THE PRODUCTS ARE APPRAISED.

- IF THE FAULT IS DUE TO THG, IT IS EITHER REPAIRED OR REPLACED.
- IF THE DEFECT IS NOT ATTRIBUTABLE TO THG, AN EXPERT REPORT IS DRAWN UP, THE PRODUCT

MAY BE REPAIRED OR REPLACED AT THE SENDER'S EXPENSE UPON ACCEPTANCE.

ANY DETERIORATION OF THE RETURN PRODUCT WILL NOT BE COVERED BY THE WARRANTY.